



INFORMATION

# ACCESSIBILITY REVIEWS & AUDITS





## ACCESSIBILITY REVIEWS & AUDITS FOR ORGANISATIONS BASED IN CORNWALL & IOS

# OVERVIEW

Please find in this document an outline of the reviews & accessibility audits that we provide.

All reviews carried out by individuals with both training and also lived experience of disability and / or neurodivergence. Reviews cover the following areas but we are very happy to work with you to tailor the review to suit the needs of your organisation:

- Accessibility for those with mobility impairment, wheelchair users and those with some ambulatory ability
- Vision impairment
- Hearing impairment and deafness
- Neurodivergence and sensory processing challenges
- Learning disabilities
- Audit of accessibility information provided online and in printed materials.
- Recommendations provided confidentially in bespoke report.





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# BENEFITS TO YOUR BUSINESS

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## ABOUT US

Access Cornwall CIC: we are not for profit organisation led by a team of people with lived experience of disabilities providing accessibility consultancy. Our team carry out reviews and audits and also create guides, videos, blogs and online content to showcase accessible opportunities around Cornwall. Our sister company the Association of Accessible Employers CIC also provides CPD accredited training & resources to help employers remove barriers to the workplace and to support individuals who live with disabilities and learning differences.

Our team are very experienced and the audits and reviews are carried out by individuals with lived experience of a variety of disabilities, learning differences and neurodivergence. We are members of the International Association of Accessibility Professionals.



## HOW IT WORKS

**STEP 1:** Discovery call to assess best level of service and timescale

**STEP 2:** Proposal for accessibility review, cost and timescale agreed

**STEP 3:** Mystery shopper review via online / phone research to test accessibility information and customer journey (if appropriate)

**STEP 4:** Pre-arranged site visit

**STEP 5:** Accessibility report & recommendations provided

**STEP 6:** If required Access Cornwall shares updated accessibility information and promotes organisation through website, guides & social media.



# PRICE GUIDE

All prices are bespoke depending on the size of the site and scope of the work. Here are examples.

## **NEURODIVERGENT-FRIENDLY AUDIT £495**

Review of website & pre-arrival information  
1 hour site visit  
Report & recommendations

## **SILVER PACKAGE £850**

Mystery shopper online review  
Half day site visit  
Report & recommendations  
Listing featured on Access Cornwall website

## **GOLD PACKAGE £1250**

Mystery shopper online review  
Half day site visit  
Accessibility report & recommendations  
Accessible resource toolkit including sensory story, sensory map, accessibility statement  
Two hour accessibility training session for staff  
Listing featured on Access Cornwall website





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## TESTIMONIALS

“I would like to say a big thank you for your Access Audit. It is extremely thorough and will be so helpful in our future planning with regards to improving accessibility to the museum. It is probably the most useful access audit we have had, covering a range of disabilities and associated needs.”

**PK Porthcurno, Museum of Global Communications, winners of Accessible & Inclusive Gold Award, Cornwall Tourism Awards**

“We found the visit and report from your team incredible helpful and insightful, they identified things we would never have thought of. It was also a real delight to meet such a friendly and helpful team. We’re looking forward to putting these measures in place as soon as possible.”

**Bosinver Farm Cottages, winners of Accessible & Inclusive Silver Award Cornwall Tourism Awards.**



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## NEXT STEPS

We imagine you will have some questions, so please let us know any that we can answer via email. If you would like to arrange another call to discuss this further, please let us know. We very much hope to be working with you soon.





## **THANK YOU**

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Please let us know if you have any questions and we will be in touch soon to get your feedback.

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